

QUALITY POLICY

We, at Aquapharm Chemicals Private Limited, as a part of RP-Sanjiv Goenka group, shall continually maintain leadership in specialty chemicals by being the preferred choice of customers.

Aquapharm Chemicals Private Limited shall ensure to achieve the following targets:

- To achieve 100 % customer satisfaction through consistent product quality, timely delivery and effective communication
- To provide Quality Management Systems related training / awareness / refresher training to all our employees, including contract persons & casual workers, stationed at all our manufacturing facilities by March'2025, as per the documented plan

To demonstrate our commitment, Aquapharm Chemicals Private Limited Shall ensure the following:

- Provide adequate awareness and training to employees and associates to improve their competencies
- Constantly meet the requirements of conformance of products, processes needed and their interactions, product safety in line with customer specific requirements, on-time delivery, services and optimize customer benefits and supports its strategic direction
- Comply legal, regulatory, contractual and other requirements within our endeavor to fulfill the requirements of the local bodies, state and country, where we operate our manufacturing processes
- Identify the impact on business through appropriate risk assessment and minimising through preventive measures
- Document and communicate this policy appropriately to all interested parties
- Define objectives and targets, measure and monitor periodically the effectiveness of Quality Management System performance
- Document the external and internal issues, needs and expectation, including the requirements related to "Climate Change", of interested parties, which are being monitored, reviewed and to address the same in a timely & appropriate manner
- Continually to improve the effectiveness of the Quality Management Systems against existing systems
- Upgrading technology, business processes and their interactions at all manufacturing facilities to satisfy conformity of products and services and to enhance customer satisfaction

ROLES AND RESPONSIBILITIES:

- The responsibility for adherence to this policy lies with the top management, i.e. the Managing Director (MD) and the Management Committee Members (MCM) of Aquapharm Chemicals Private Limited
- The Managing Director (MD) and the Management Committee Members (MCM) are responsible for ensuring that this policy is communicated and implemented within the scope of the Policy
- Head – Quality Assurance is responsible for ensuring that it conforms to the requirements of the policy and reports the performance of the Policy to top management
- The implementation of the policy is to be assessed by our Internal Auditor

MONITORING AND REVIEW:

- Compliance with the policy shall be ensured by audit team under the supervision of top management
- The policy shall be reviewed at least once in a year and / or whenever needed within a year
- Any amendment made to this policy shall be communicated within the organisation and uploaded in the official website of Aquapharm Chemicals Private Limited, <https://aquapharm-india.com>, for all interested parties, globally available

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Kaushik Roy
Director

Aquapharm Chemicals Private Limited